
Service Schedule/Procedure – Ford Fiesta

It is your responsibility to have the vehicle serviced at the correct service intervals. Please ensure this happens in order to avoid any penalty charges being incurred by you.

If you have the car from brand new

Service Intervals - Every 12,500 miles (500 miles tolerance either side).

If you have the car on a used contract

Service Intervals – 12,500 from the last service then every 12,500 thereafter (500 miles tolerance either side). This is because we normally service the car prior to delivery to the customer. You will need to check the service book for this information.

Please call Go Instruct for advice on where to book your car for a service. When dropping the vehicle off advise the garage to enter the job through the 1Link Automated system or contact our office prior to commencing work.

Remember, it is your responsibility to ensure the car is serviced in line with the service intervals specified. Failure to maintain the vehicle will result in a charge being issued to you for invalidating the warranty.

We will not normally service a vehicle in the last 6 weeks of a contract or after notice to terminate has been received by Go Instruct. Please contact our office with any queries.

Tyres

Our tyre supplier is ATS and our account number is 939572. Go Instruct will replace worn tyres but any damage including punctures will be the drivers responsibility, you may fit a budget brand tyre. Authorisation must be sought prior to fitting of tyres. Just text 'TYRES' to 82025 to locate your nearest ATS Branch, this service may incur a charge.

Breakdown

Ford roadside assistance will cover the vehicle for two years from the date of the first registration of the Vehicle. Ford roadside assistance contact number is 0800 111 234.

Subsequent year's breakdown will be covered by our own policy with either the AA or the RAC. Full details will be supplied with the Tax Disc Renewal at the end of year two.

NOTE: Breakdown Assistance and Recovery is only to be used in the event of a mechanical breakdown. Driver induced errors are not covered by this policy; examples of driver induced errors are as follows i.e. punctures, accidents, mis-fuel, bulbs, keys locked in vehicle. Should you call for assistance for a driver induced error the cost will be recharged to the contract holder.

Road Fund License

If due to expire this will be posted to you at least 7 days before expiry. If you do not receive it at least 4 days prior to expiry please call Go Instruct.

Accident

As owners of the vehicle Go Instruct **MUST** be the first to be informed of an accident. Call us on 01704 840609 during working hours. In the event of an accident occurring out of hours, call our emergency mobile 07527 888780. This is covered 24 hours by an accident management company and as such, they are **UNABLE** to take calls about anything other than none-fault accidents.